



# OneTrust<sup>®</sup> Product Usage Terms

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This document defines the usage metrics that are applicable to certain Cloud Services as set forth on an Order Form. If no usage limit is specified on the Order Form, then no limit shall apply with respect to that usage metric. Capitalized terms not defined in this document are defined in the Master Terms.

## Consent Management Platform (CMP)

- **“Average Daily Unique Visitors”** or **“ADUV”** the total number of unique daily visitors across all channels (e.g., web, mobile, and CTV), aggregated across multiple properties (e.g., domains, apps, and devices), averaged over a period of up to 365 days.
- Customers may monitor ADUV volume through the Consent Traffic reporting tab in the Cloud Services.

## Privacy Automation and Privacy Automation Suite

- **“Admin Users”** the maximum number of Authorized Users with the roles and permissions to create, administer, and initiate actions on key program elements and associated workflows.<sup>1</sup>
- **“Privacy Assets”** the maximum number of asset records with associated processing activity as identified by a unique record number.

### Additional Metric for Compliance Automation

- Use of Compliance Automation as part of the Privacy Automation Suite is strictly limited to two (2) Admin Users and to the use of the privacy-related frameworks identified here. Additional Admin Users or use of non-privacy-related frameworks are not available without either (i) the purchase of Compliance Automation as a stand-alone subscription, or (ii) purchase of Tech Risk & Compliance, which includes Compliance Automation.

## Tech Risk & Compliance

These metrics also apply to standalone purchases of Compliance Automation.

- **“Admin Users”** the maximum number of Authorized Users with the roles and permissions to create, administer, and initiate actions on key program elements and associated workflows.<sup>2</sup>
- **“Assets”** the maximum number of asset records as identified by a unique record number.
- Customer may monitor the number of Assets through the Inventory tab in the Cloud Services.

## Third-Party Risk Management, Third-Party Management Suite, Third-Party Due Diligence

- **“Admin Users”** the maximum number of Authorized Users with the roles and permissions to create, administer, and initiate actions on key program elements and associated workflows.<sup>3</sup>

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<sup>1</sup> Key Privacy Automation and Privacy Automation Suite program elements and associated workflows include Assets, Controls, Dashboards, Data Subject Requests, Issues, Privacy Assessments, Privacy Incidents, Processing Activities, Risks, Tasks and Reports as applicable for the package purchased.

<sup>2</sup> Key Tech Risk & Compliance and Compliance Automation program elements and associated workflows include Assets, Compliance Initiatives, Controls, Control Assessments, Dashboards, Enterprise Policies, Issues, Incidents, Risks, Tasks and Reports as applicable for the package purchased.

<sup>3</sup> Key Third-Party Risk Management, Third-Party Management Suite and Third-Party Due Diligence program elements and associated workflows include Assets, Controls, Dashboards, Engagements, Issues, Legal Entities, Third-Party Assessments, Risks, Tasks, Reports and Vendors as applicable for the package purchased.



- “**Third Parties**” the maximum vendor records inventories as identified by a unique record number that Customer may have in the Cloud Services.
- Customer may monitor the number of Third Parties records through the Vendors Inventory tab accessible in the Cloud Services.

#### **Additional Metric for Third Party Due Diligence and Third-Party Management Suite**

- “**Annual Screening Volume**” the maximum count of data pulls from Dow Jones’ database related to a specific entity or individual that Customer may run within a 12-month period.

#### **AI Governance**

- “**Admin Users**” the maximum number of Authorized Users with the roles and permissions to create, administer, and initiate actions on key program elements and associated workflows.<sup>4</sup>
- “**AI Projects**” means the maximum number of AI project inventory records as identified by a unique project inventory number.

#### **DataGuidance Research**

- If purchased as part of the Privacy Automation Suite, the defined metric “**Admin Users**” under the Privacy Automation Suite section above applies.
- If not purchased as part of the Privacy Automation Suite, the applicable metric shall be “**Authorized Users**”.

#### **Enterprise Data Discovery**

- “**Annual Scanned Volume**” the total amount of data scanned within a 12-month period measured in terabyte (TB) capacity.

#### **Universal Consent & Preference Management (UCPM)**

- “**Data Subjects**” the total number of customer profiles with a primary identifier (such as an email or phone) that is logged by the Cloud Services, whether or not unique.
- Customer may monitor the number of Data Subjects through the Cloud Services.

#### **Overuse Policy**

OneTrust may monitor Customer’s usage to verify that Customer does not exceed any applicable usage limitation pursuant to the metrics defined above (“**Usage Limit**”). If Customer exceeds a Usage Limit during the Subscription Term, the Customer shall either: (i) reduce its usage to conform to the Usage Limit; or (ii) purchase a higher usage tier to increase the applicable Usage Limit.

In the event neither (i) nor (ii) has occurred within three (3) calendar months of Customer first exceeding the Usage Limit (“**Grace Period**”), OneTrust may invoice an additional fee (“**Additional Fee**”) under the Order Form (which will be calculated based on Customer’s usage from the start of the Grace Period).

The Additional Fee is the difference in price between Customer’s purchased usage tier and the price for the next highest usage tier that would allow for Customer’s continued use without exceeding the Usage Limits, calculated on a pro rata basis from the start of the Grace Period to the end of the then-current Subscription Term.

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<sup>4</sup> Key AI Governance program elements and associated workflows include Assets, AI Projects, AI Models, AI Datasets, AI Assessments, Controls, Dashboards, Issues, Risks, Tasks and Reports.